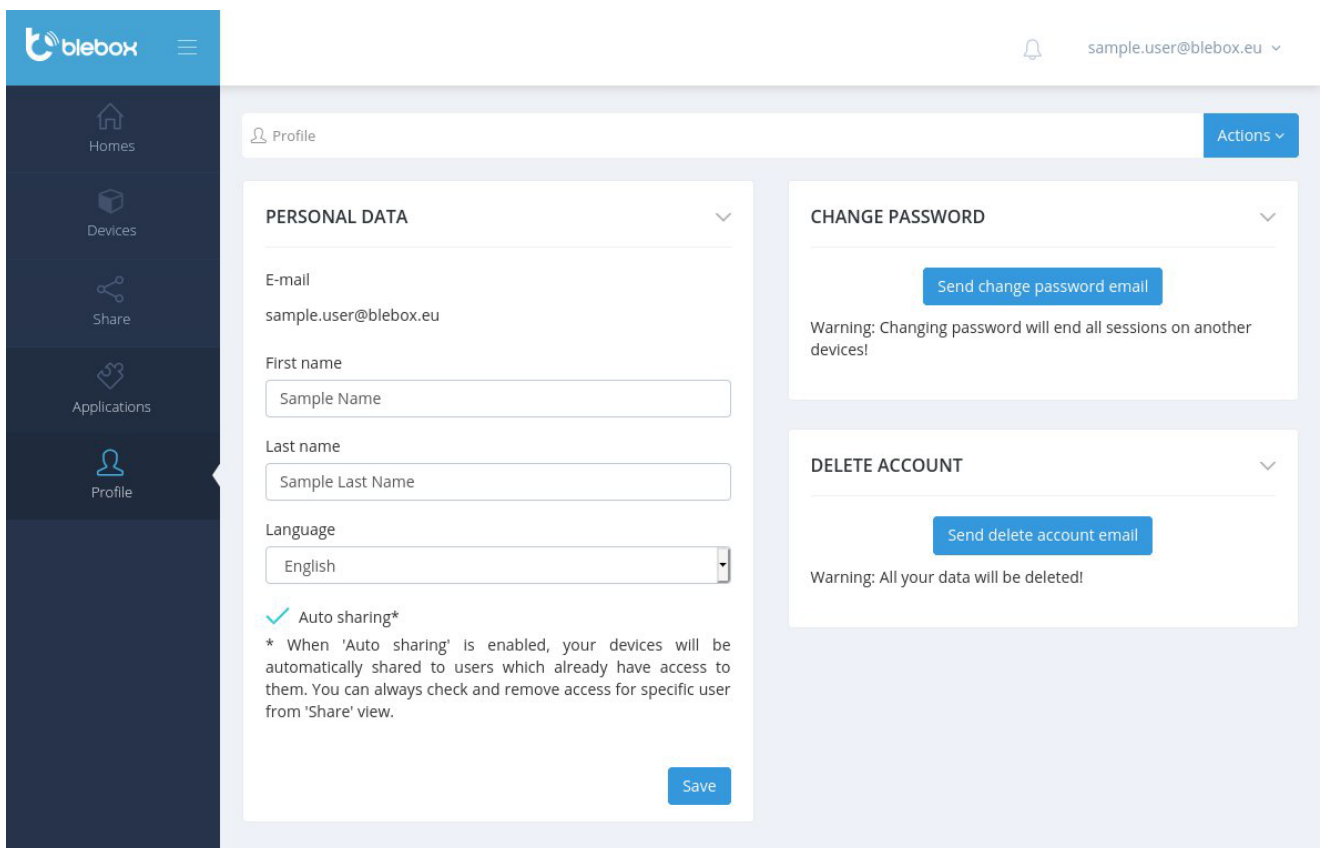


How to remove account with all user data from portal.blebox.eu and wBox application

1 Log in to your account on website: <https://portal.blebox.eu>

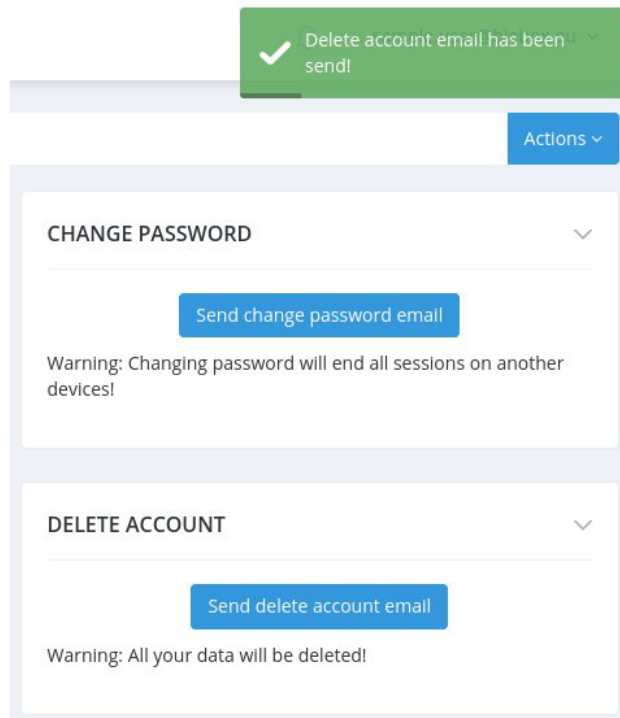
2 Go to Profile section



The screenshot displays the user profile page in the blebox portal. The left sidebar contains navigation options: Homes, Devices, Share, Applications, and Profile. The main content area is titled 'Profile' and includes an 'Actions' dropdown menu. The 'PERSONAL DATA' section shows the user's email as 'sample.user@blebox.eu', first name as 'Sample Name', last name as 'Sample Last Name', and language as 'English'. There is a 'Save' button at the bottom of this section. The 'CHANGE PASSWORD' section features a 'Send change password email' button and a warning: 'Warning: Changing password will end all sessions on another devices!'. The 'DELETE ACCOUNT' section has a 'Send delete account email' button and a warning: 'Warning: All your data will be deleted!'. At the bottom, there is a checked 'Auto sharing*' option with a note: '* When 'Auto sharing' is enabled, your devices will be automatically shared to users which already have access to them. You can always check and remove access for specific user from 'Share' view.'

3

Use "Send delete account email" button to send a link which protect against unauthorized deletion of the account.

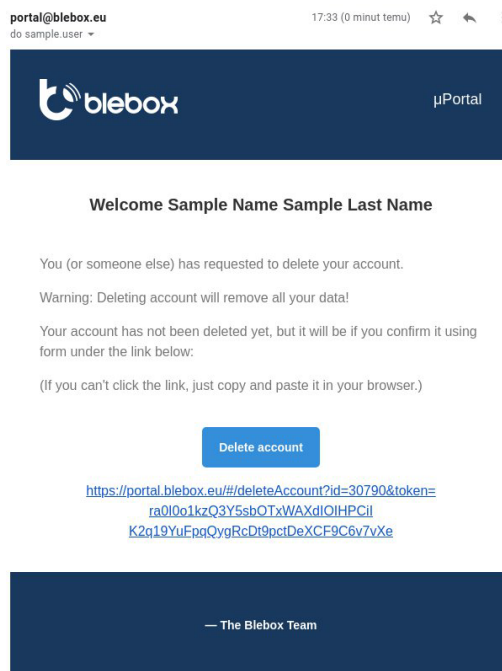


4

Go to your e-mail inbox

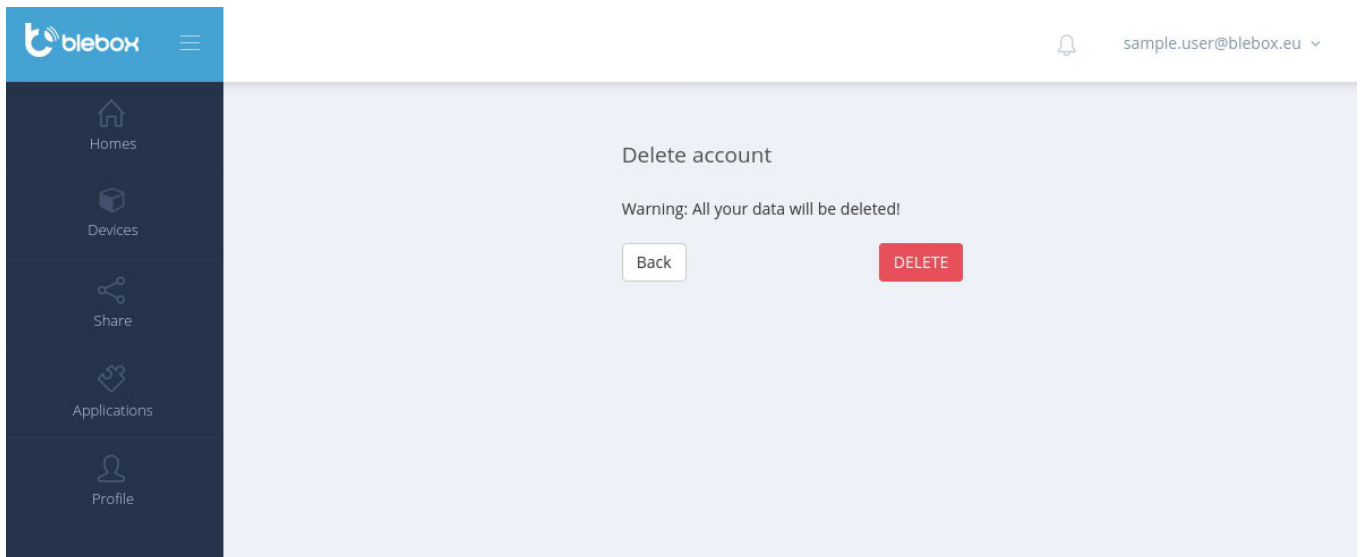
5

Click on the confirmation link in the received email message



6

Confirm the deletion



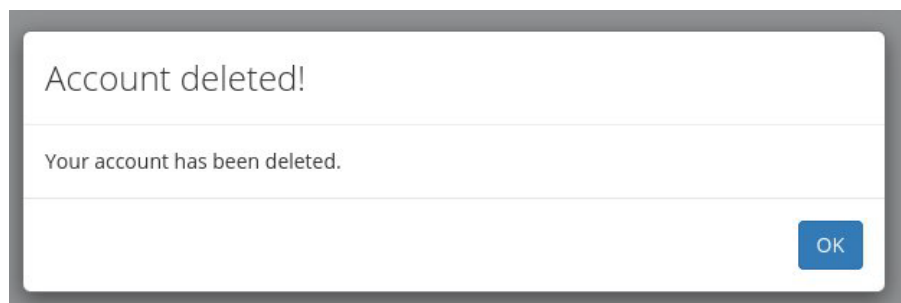
7

Now your account and your data are removed from the portal.blebox.eu and the wBox application.

8

Please notice that:

- The access to shared devices is revoked
- All devices in which your account had the status of the owner are blocked for current users, and these devices are ready for adoption by the new owner.



9

An additional e-mail with confirmation of account deletion is sent

portal@blebox.eu
do sample.user ▾

17:34 (1 minutę temu) ☆ ↶ ⋮



μPortal

Welcome Sample Name Sample Last Name

Your account related with this e-mail address has been deleted.

If your account was activated and you did not request to delete account or believe you're receiving this email in error, please contact with BleBox Team for immediate assistance.

In the future you can create new account using this e-mail address.

— The Blebox Team